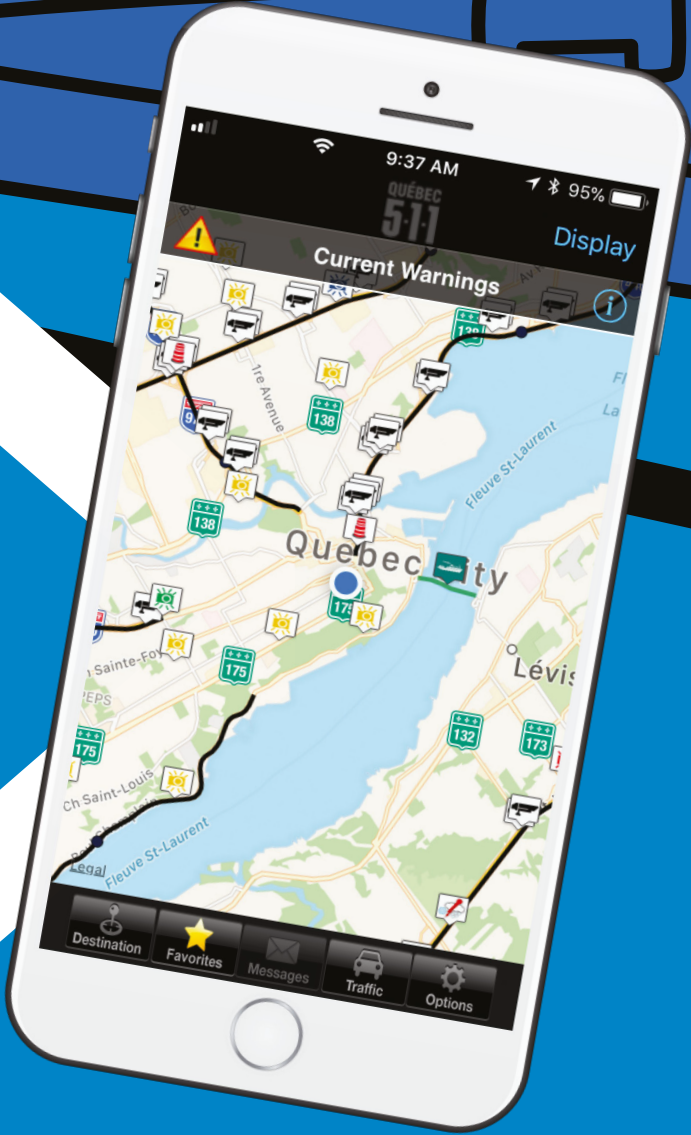




USER GUIDE

iOS Mobile App



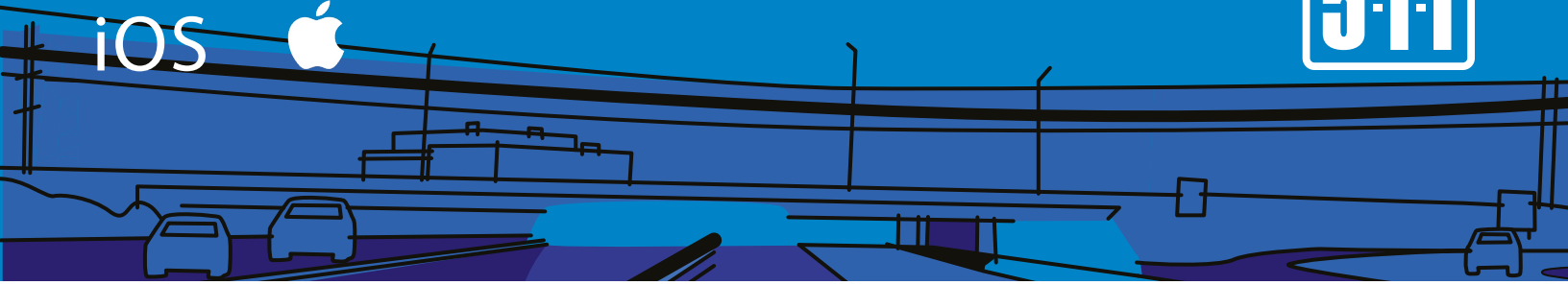
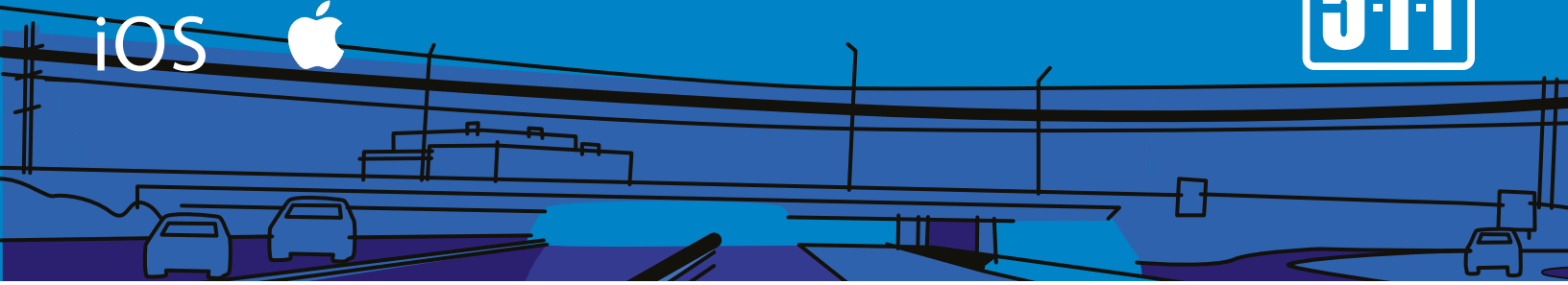


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Do you use any other type of intelligent device? We invite you to visit the Québec 511 mobile site. quebec511.info/mobile



> INTRODUCTION

The Québec 511 mobile app lets you plan safe and efficient trips on Québec roads. Its interactive map gives you access to a wide range of useful information.

You will find information on roadwork (location, nature, schedule, duration), traffic hindrances and suggested alternative routes.



You can find out traffic conditions and view traffic Webcam images (major regions of Québec and border crossings).

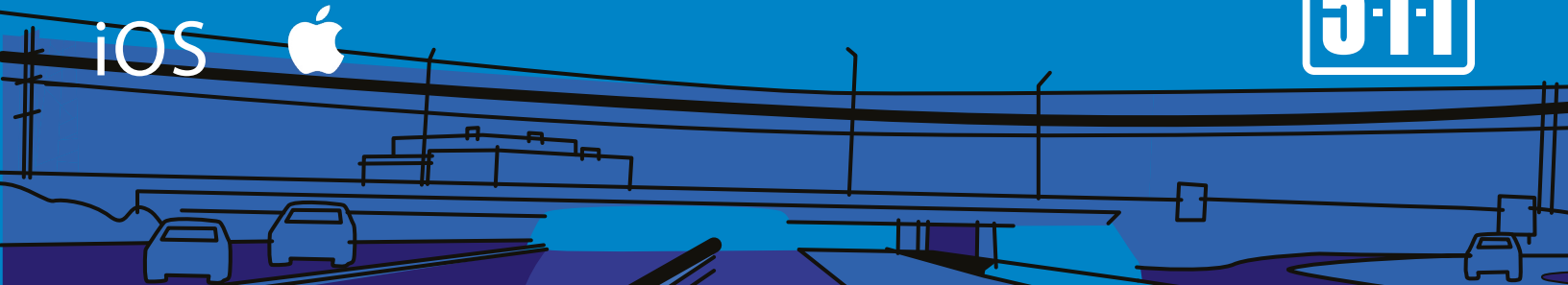


In winter, the app also informs you about road conditions, particularly roadway condition and visibility.

The Québec 511 mobile app also allows you to:

- > be informed about current events on the network (accident, road closing, flood, etc.);
- > know traffic conditions;
- > obtain information on Federal bridges;
- > look up the availability and schedules of ferry services;
- > check the wait time at border crossings;
- > find rest areas and villages-relais and know the services offered there;
- > find photo radar and red light cameras;
- > obtain information on prohibited access for trucks and weight restrictions.

In addition, enabling alerts allows you to receive notifications about current warnings, new roadworks and general messages.



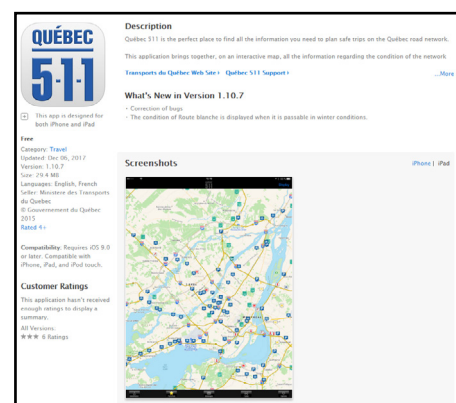
> INSTALLING THE APP

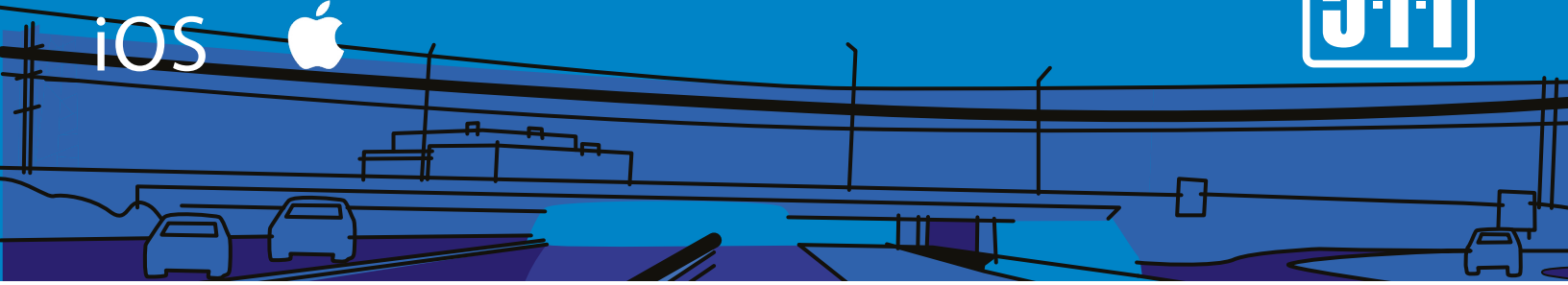
- 1 > Open the App Store from your mobile device (iPhone, iPad or iPod Touch).

- 2 > Select **Search** in the menu at the bottom, then type “Québec 511”. The list of apps containing “Québec 511” will appear.

- 3 > Select the Québec 511 app. Click on **Obtain** and then on **Install**.

- 4 > Enter your Apple ID and your password if you are prompted to launch the download and installation of the app.





> CONTENTS OF THE APP

The app home screen allows you to obtain quickly the information necessary to plan your trips, no matter where you are in Québec.

Select the information to be displayed on the interactive map

View the current warnings

View the available information on the interactive map by clicking on the icons or the coloured lines on the roads

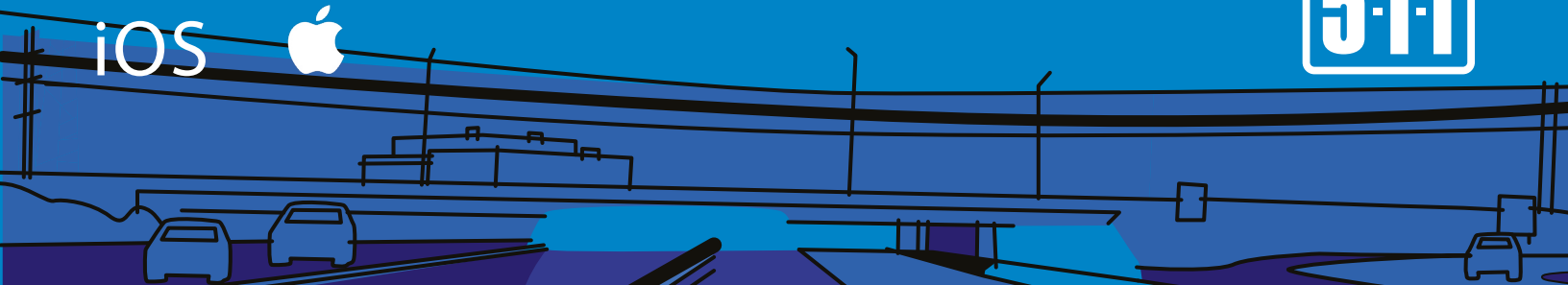
Shortcuts for moving quickly to a region or a municipality on the map

Setting the alerts



Viewing traffic conditions

Viewing traffic Webcam images saved in Favorites

Viewing general messages



> VIEWING INFORMATION

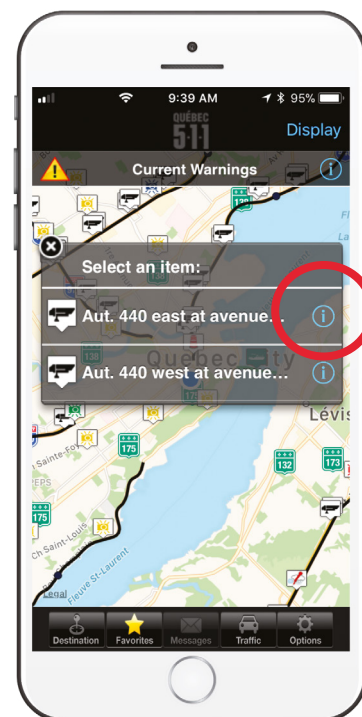
It is possible to view the information available on the interactive map by clicking on one of icons  visible on the map. A selection window will appear, locating the chosen information. To obtain more details, just click on the .

> CUSTOMIZING THE APP


Three actions allow you to adjust the app's settings so that it meets your needs efficiently.

- 1 > Select the information to be displayed on the interactive map.
- 2 > Select the traffic Webcams located on the roads you take regularly and save them in [Favorites](#).
- 3 > Enable alerts in the form of notifications for the themes, regions and roads of your choice.

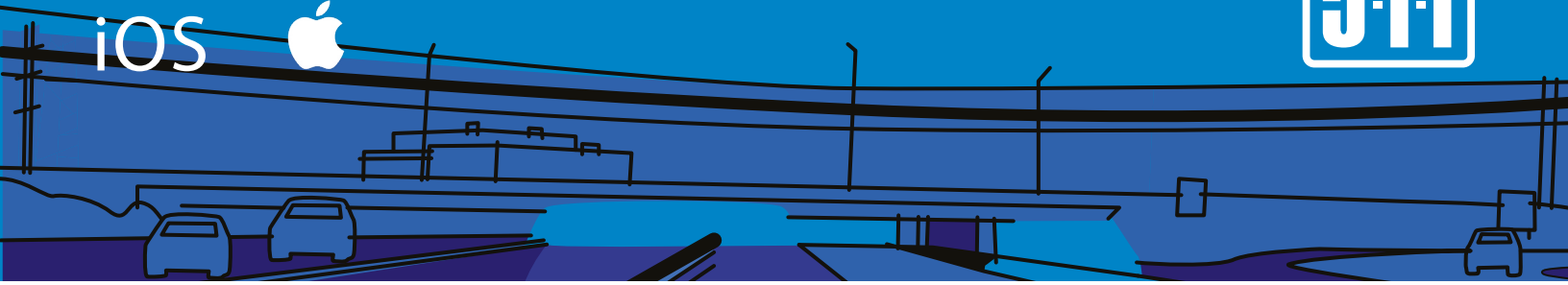
It is recommended to apply these settings on the first use of the app to optimize your experience. However, you will be able to change these settings at any time.



Select the information to be displayed on the interactive map

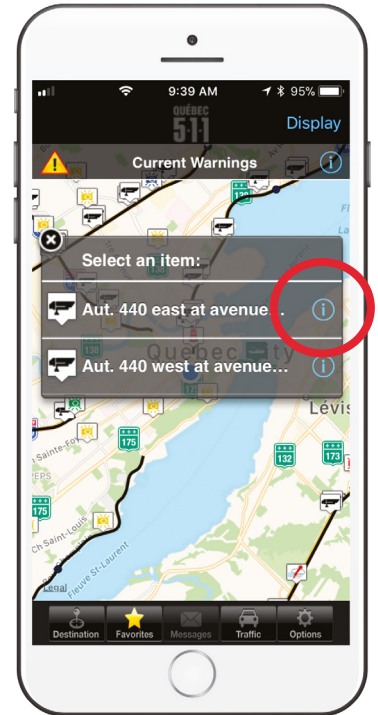
- 1 > Click on **Display** at the top of the home screen.
- 2 > Move the buttons  to enable and disable the information display.
- 3 > Click on **Back** at the top of the window.
This action will save your settings.



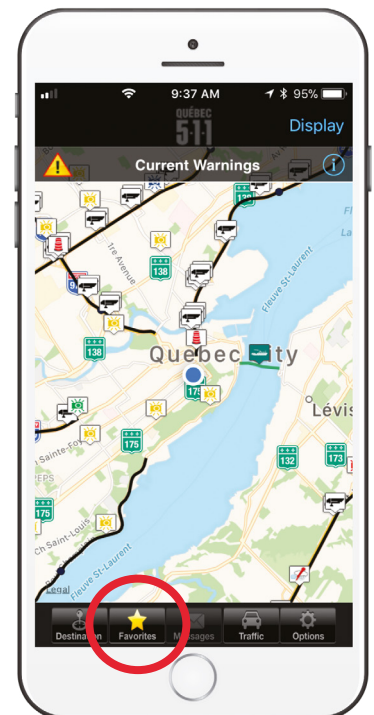
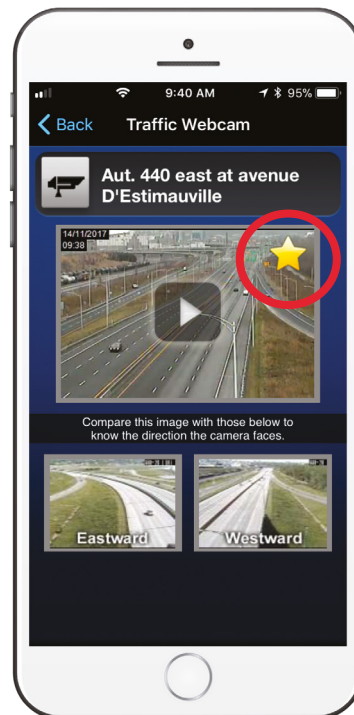
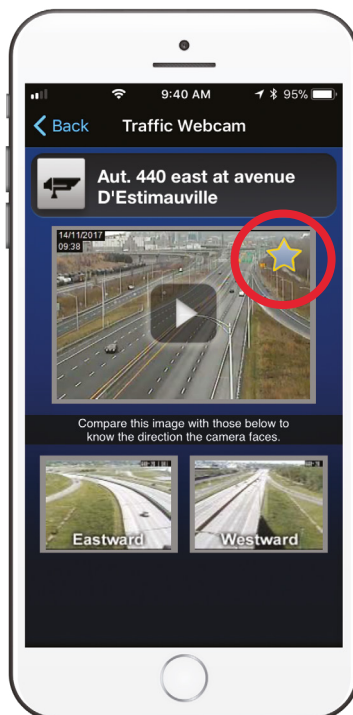


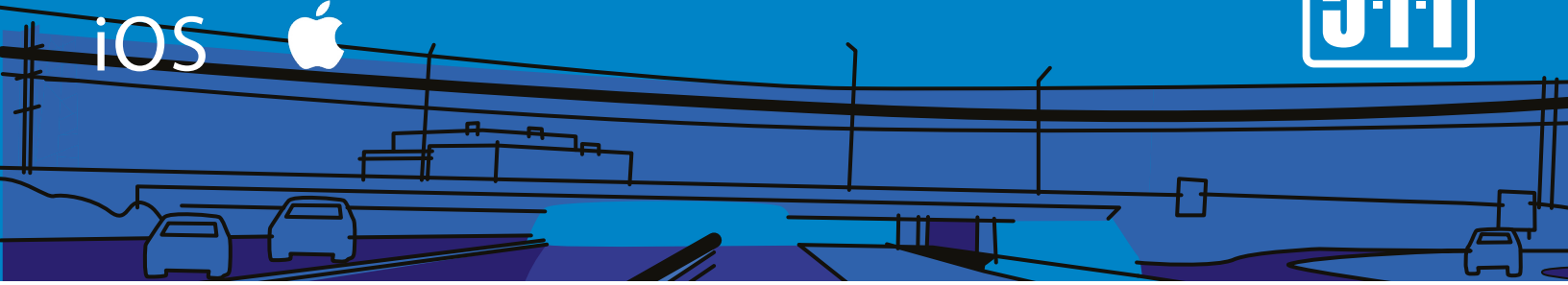
Selecting traffic Webcams and saving them in Favorites

- 1 > Click on the traffic camera icon on your choice. A selection window will appear, identifying the camera. Click on to open the viewing window.
- 2 > Within the camera viewing window, click on the **grey star** in the upper right-hand corner of the image. The star turns **yellow** .
- 3 > Click on **Back** at the top of the window to return to the interactive map. This action will save your settings.
- 4 > At the bottom of the home screen, click on the **Favorites** button for quick access to this camera.
- 5 > You can repeat the operation for the other cameras of your choice.




N.B. If you do not see the traffic camera icons on the map, zoom in to obtain a close-up of the desired region. The camera icons are not displayed if the zoom on the map is not big enough.

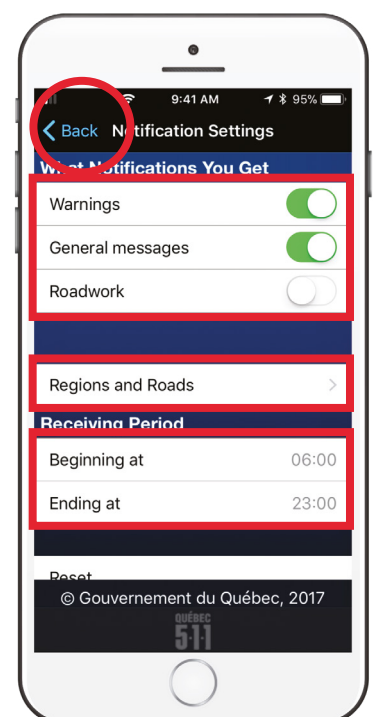
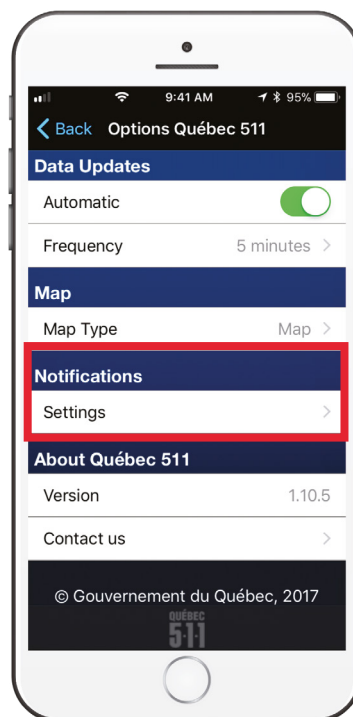
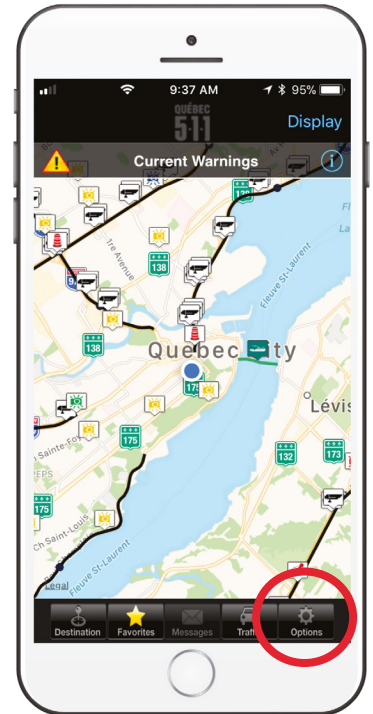


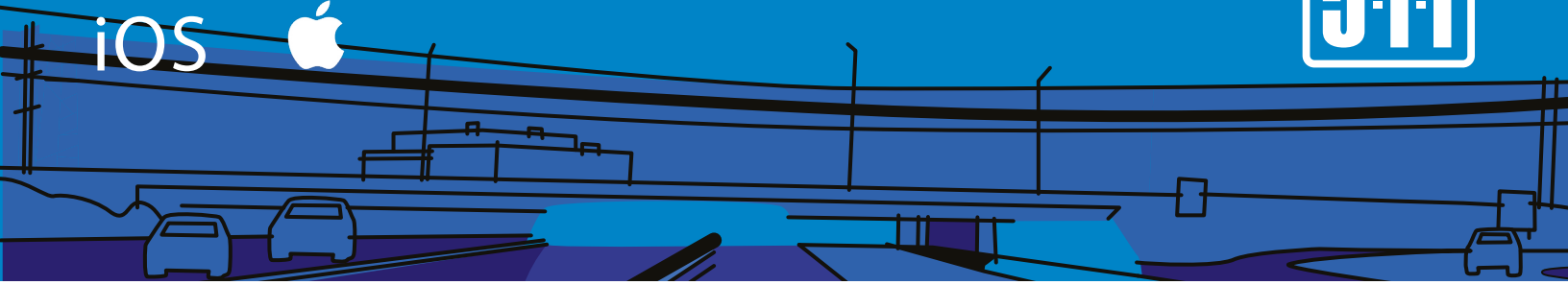


Enabling the alerts

- 1 > Click on the **Options** button located at the bottom of the home screen.
- 2 > Click on **Settings**.
- 3 > Select the desired notifications **Warnings**, **General messages**, **Roadwork** by dragging the buttons  to the right.
- 4 > Click on **Regions and Roads** and make your choices. Click on **Back**.
- 5 > Select the desired **Receiving Period**.
- 6 > Click on **Back** at the top of the window to return to the interactive map. This action will save your settings.

If you choose a reception period of less than 24 hours, you will not miss anything because the notifications still valid, distributed outside these hours, will be sent to you at the beginning of each reception period.





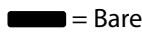

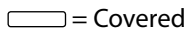
> INTERACTIVE MAP LEGEND

CURRENT WARNINGS

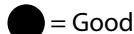


The **Current Warnings** inform you of road closings or other traffic hindrances, such as alternating traffic or traffic in narrowed lanes due to difficult weather conditions or an accident, for example. Load or width restrictions for heavy vehicles and stoppage of ferry services are also announced in these warnings.

ROAD CONDITIONS

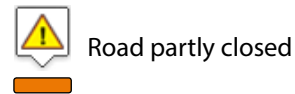
Roadway

-  = Bare
-  = Partly Covered
-  = Covered


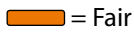
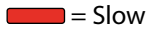


Visibility

-  = Good
-  = Fair
-  = Poor

ROAD CLOSURES

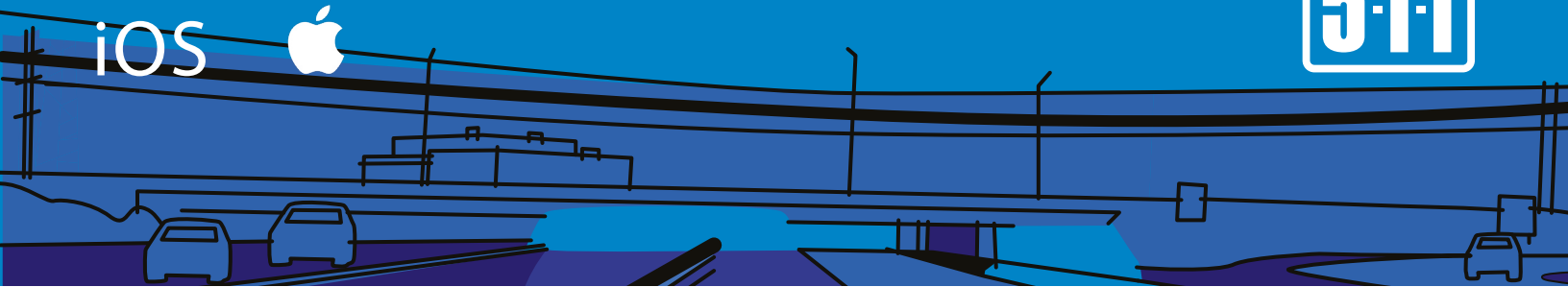


ROAD TRAFFIC*




-  = Free flowing
-  = Fair
-  = Slow
-  = Congestion
-  = Road closed

The icons concerning the information on the Québec 511 map (warnings, cameras, roadwork, etc.) are not displayed when Traffic mode is enabled with the iOS version of the app.

*Note that this information comes from Google Traffic.



















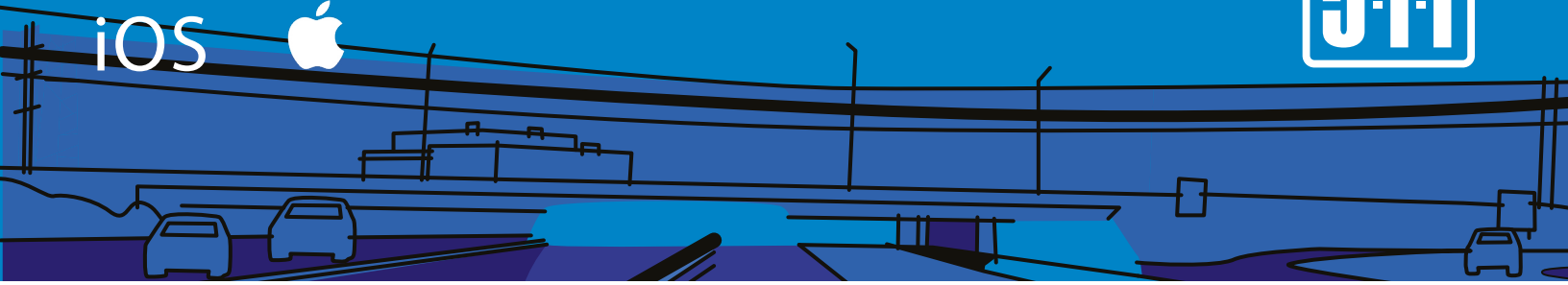
ROADWORK

-  Major Hindrance
-  Minor Hindrance
-  Municipal Hindrance

Québec 511 distributes information about [roadwork](#) under the responsibility of Transports Québec and of the municipalities of Montréal, Laval, Longueuil and Blainville.

OTHER

- | | |
|--|--|
|  Federal Bridges |  Village-relais |
|  Ferry |  Roadside Weather Station |
|  Border Crossing |  Traffic Webcam |
|  Bridge Closed |  Photo Radar |
|  Toll point |  Trucks Prohibited |
|  Park-and-Ride Lot |  Weight Restriction |
|  Commuter Train |  Legal Load Limitation |
|  Rest Area |  Route Blanche |



> UPDATING INFORMATION

[Information concerning current events](#) on the road network and resulting in hindrances is updated whenever the situation is changing or the event is over.

If a road closing is necessary due to difficult road conditions, it will be announced in the [Current Warnings](#) section. The warning window will mention the date and time of the update.

[Information on winter road conditions](#) is updated inevitably once a day, between 3 a.m. and 6 a.m., from October 15 to April 15 inclusively, and at each change.

[Information on roadwork](#) is updated at each stage of the work and when it is completed.

[The traffic Webcam images](#) are updated every 2 to 4 minutes.

The data captured in the information processing systems is accessible on Québec 511 within three minutes after capture.

