



USER GUIDE

Android Mobile App

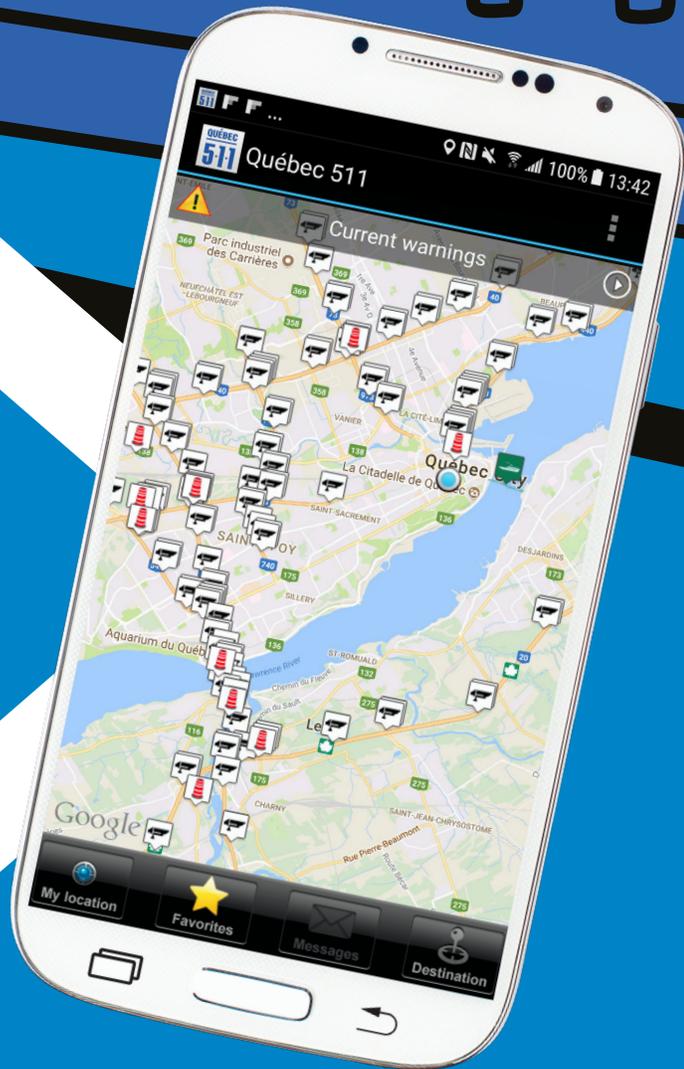
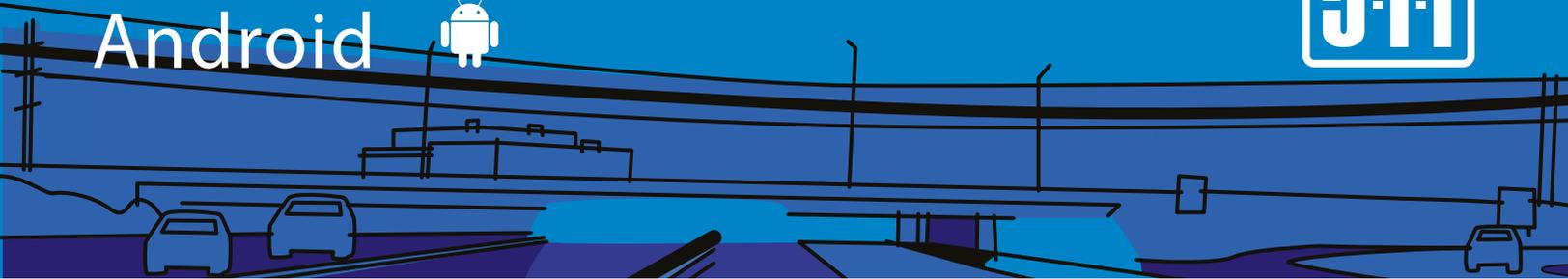


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Do you use any other type of intelligent device? We invite you to visit the Québec 511 mobile site. quebec511.info/mobile



> INTRODUCTION

The Québec 511 mobile app lets you plan safe and efficient trips on Québec roads. Its interactive map gives you access to a wide range of useful information.

You will find information on roadwork (location, nature, schedule, duration), traffic hindrances and suggested alternative routes.



You can find out traffic conditions and view traffic Webcam images (major regions of Québec and border crossings).

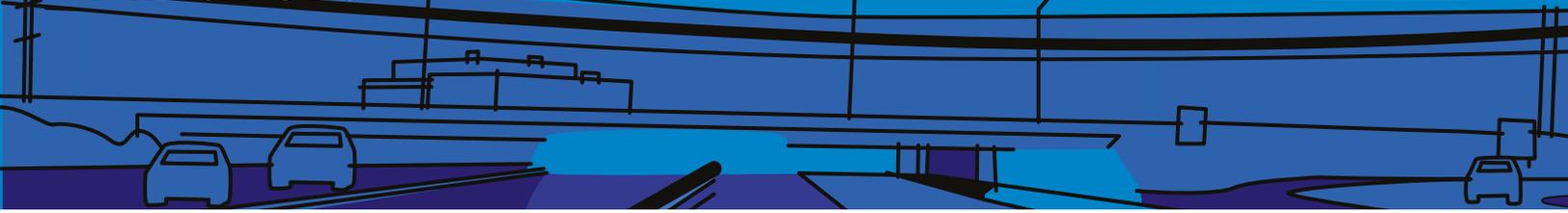


In winter, the app also informs you about road conditions, particularly roadway condition and visibility.

The Québec 511 mobile app also allows you to:

- > be informed about current events on the network (accident, road closing, flood, etc.);
- > know traffic conditions;
- > obtain information on Federal bridges;
- > look up the availability and schedules of ferry services;
- > check the wait time at border crossings;
- > find rest areas and villages-relais and know the services offered there;
- > find photo radar and red light cameras;
- > obtain information on prohibited access for trucks and weight restrictions.

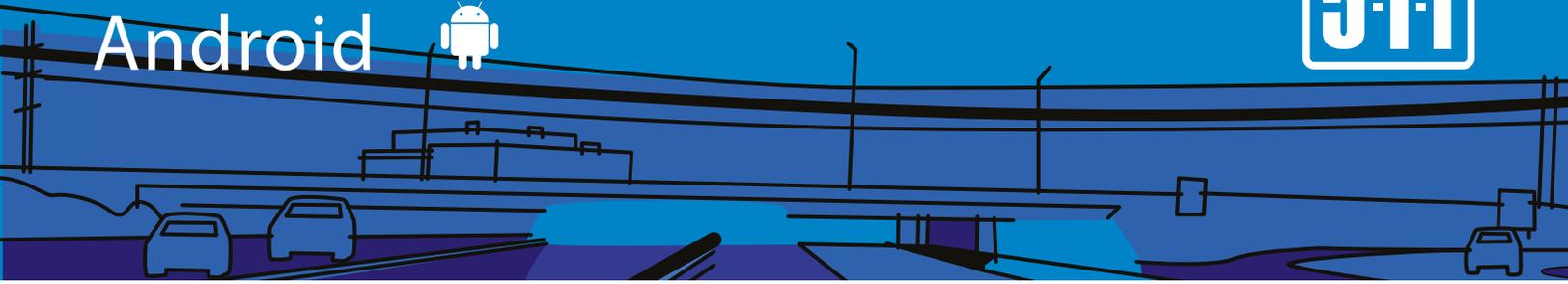
In addition, enabling alerts allows you to receive notifications about current warnings, new roadworks and general messages.



> INSTALLING THE APP

- 1 > Open Google Play from your mobile device (telephone or Android tablet).
- 2 > Select the [magnifying glass](#) in the top right-hand corner of the screen and type “Québec 511”. The list of apps containing “Québec 511” will appear.
- 3 > Select the Québec 511 app.
- 4 > Click on the “[Install](#)” button. Then validate by clicking on “[Accept](#) and [download](#)”.





> CONTENTS OF THE APP

The app home screen allows you to obtain quickly the information necessary to plan your trips, no matter where you are in Québec.

Setting the alerts

Select the information to be displayed on the interactive map

Viewing traffic conditions

Viewing the current warnings

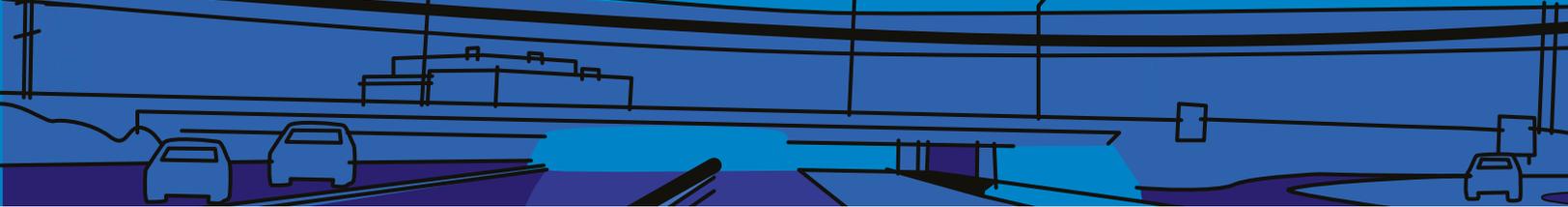
Viewing the available information on the interactive map by clicking on the icons or the coloured lines on the roads

Showing your current position on the interactive map

Shortcuts for moving quickly to a region or a municipality on the map

Viewing general messages

Viewing traffic Webcam images you have saved in Favorites



> VIEWING INFORMATION

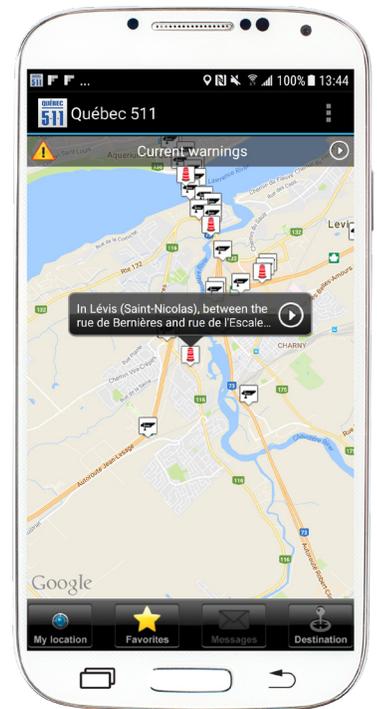
It is possible to view the information available on the interactive map by clicking on one of icons  visible on the map. A selection window will appear, locating the chosen information. To obtain more details, just click on it.

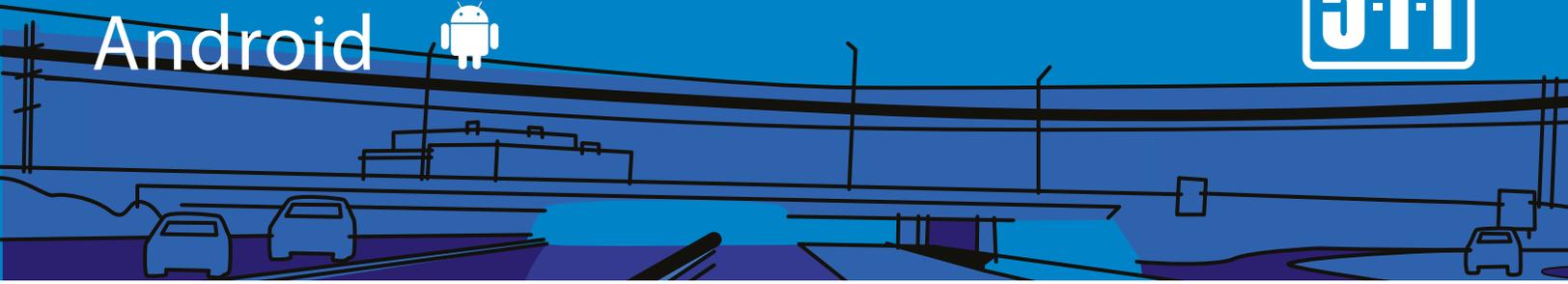
> CUSTOMIZING THE APP

Three actions allow you to adjust the app's settings so that it meets your needs efficiently.

- 1 > Select the information to be displayed on the interactive map.
- 2 > Select the traffic Webcams located on the roads you take regularly and save them in [Favorites](#).
- 3 > Enable alerts in the form of notifications for the themes, regions and roads of your choice.

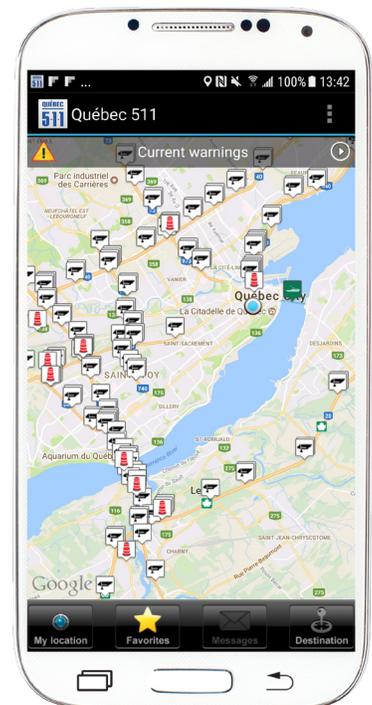
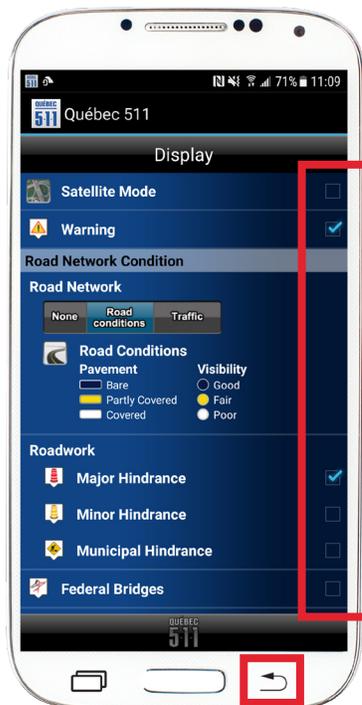
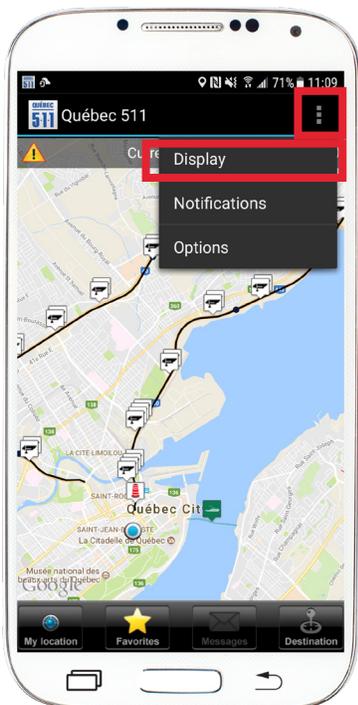
It is recommended to apply these settings on the first use of the app to optimize your experience. However, you will be able to change these settings at any time.





Select the information to be displayed on the interactive map

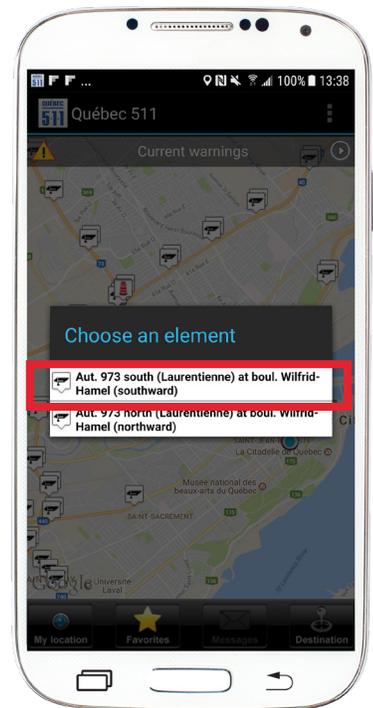
- 1 > Click on the **three little squares**  in the top right-hand corner of the home screen.
- 2 > Select **Display**.
- 3 > Select one of the three types of road axis displays by clicking on **Road conditions**, **Traffic** or **None**.
- 4 > Check the other information you want to show on the interactive map.
- 5 > Click on the **return arrow**  at the bottom of the window to return to the interactive map. This action will save your settings.



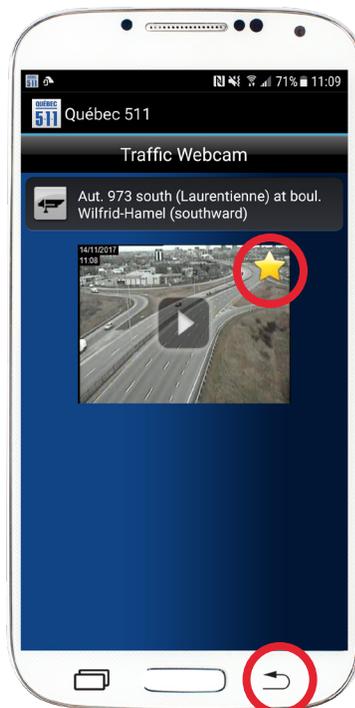
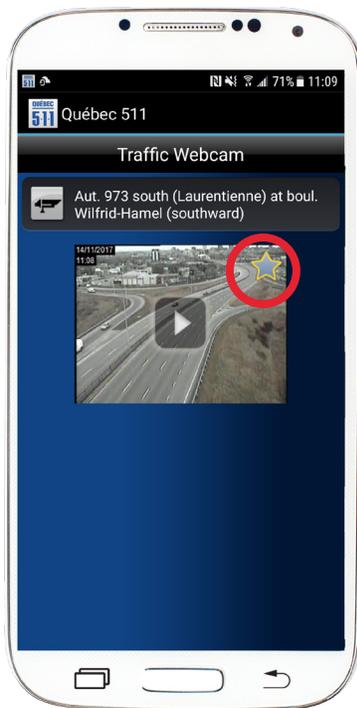


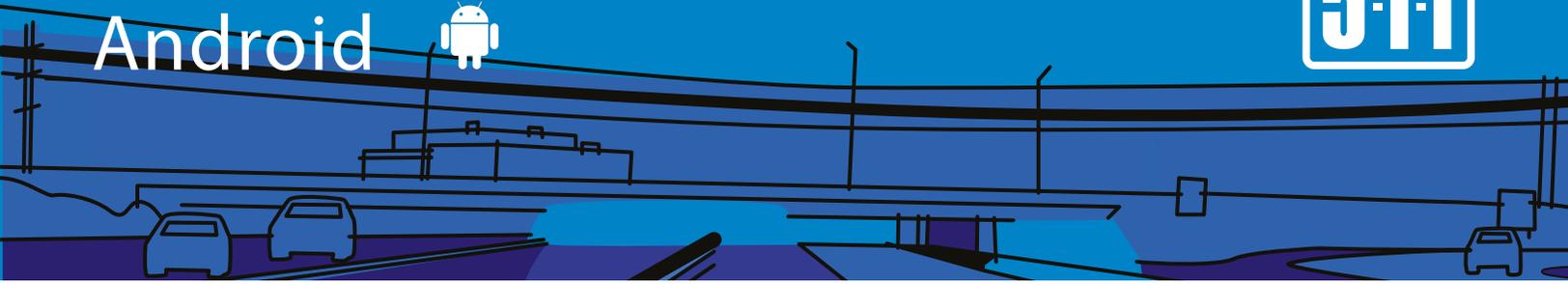
Selecting traffic Webcams and saving them in Favorites

- 1 > Click on the traffic camera icon on your choice. A selection window will appear, identifying the camera. Click on it to open the viewing camera.
- 2 > Within the camera viewing window, click on the **grey star**  in the upper-right hand corner of the image. The star turns **yellow** .
- 3 > Click on the **return arrow**  at the bottom of the window to return to the interactive map; this action will save your selection.
- 4 > At the bottom of the home screen, click on the **Favorites** button for quick access to this camera.
- 5 > You can repeat the operation for the other cameras of your choice.



N.B. If you do not see the traffic camera icons on the map, zoom in to obtain a close-up of the desired region. The camera icons are not displayed if the zoom on the map is not big enough.

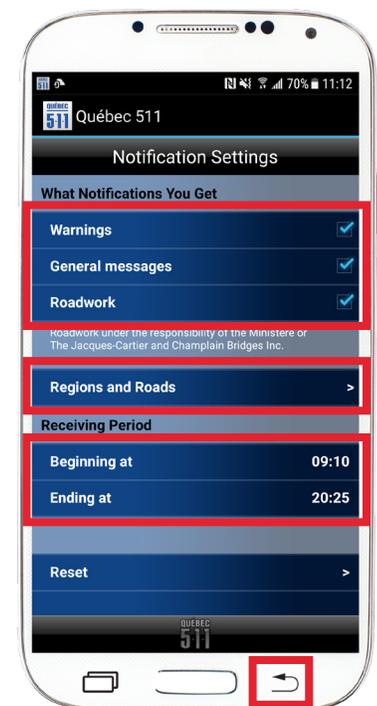
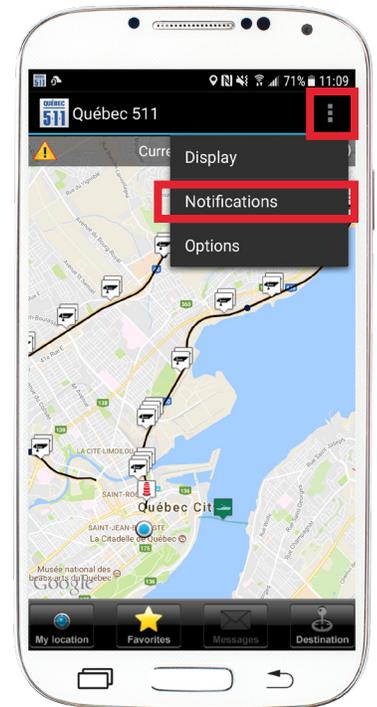


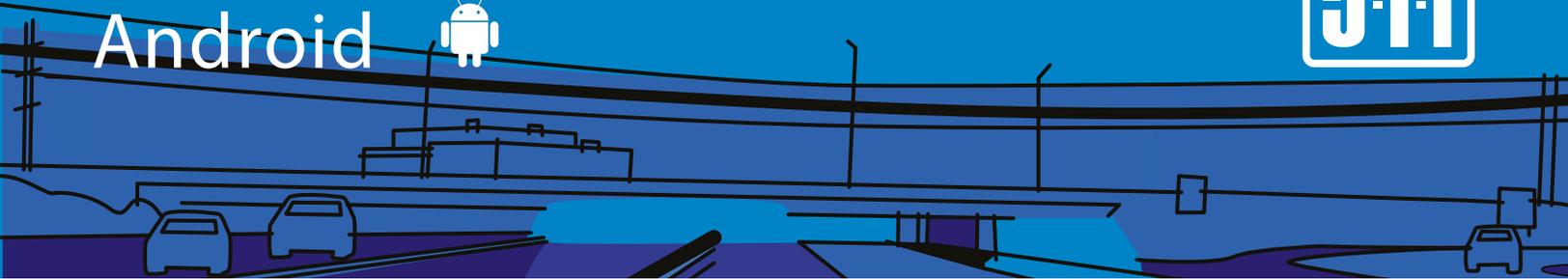


Enabling the alerts

- 1 > From the home screen, click on the **three little squares**  in the top right-hand corner of the window.
- 2 > Select **Notifications**.
- 3 > Check the box to the right of the desired notifications **Warnings**, **General Messages**, **Roadwork**.
- 4 > Click on **Regions and Roads**.
- 5 > Select the desired region and check the box to the right to show this region's roads. Click on the **return arrow**  to return to the list of regions.
- 6 > Select the desired **Receiving Period**.
- 7 > Click on the **return arrow**  at the bottom of the window to return to the interactive map; this action will save your selection.

If you choose a reception period of less than 24 hours, you will not miss anything because the notifications still valid, distributed outside these hours, will be sent to you at the beginning of each reception period.





> INTERACTIVE MAP LEGEND

CURRENT WARNINGS

The **Current Warnings** inform you of road closings or other traffic hindrances, such as alternating traffic or traffic in narrowed lanes due to difficult weather conditions or an accident, for example. Load or width restrictions for heavy vehicles and stoppage of ferry services are also announced in these warnings.

ROAD CONDITIONS

Roadway

-  = Bare
-  = Partly Covered
-  = Covered

Visibility

-  = Good
-  = Fair
-  = Poor

ROAD TRAFFIC*

-  = Free flowing
-  = Fair
-  = Slow
-  = Congestion
-  = Road closed

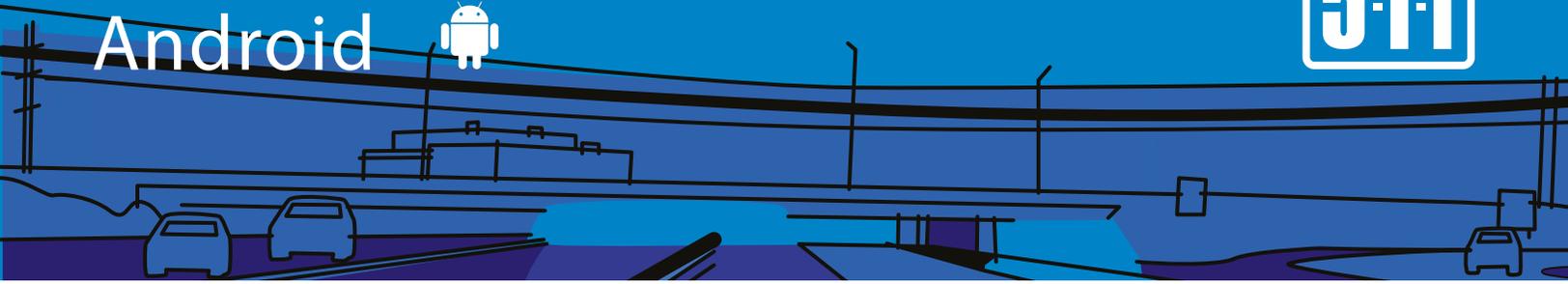
ROAD CLOSURES

 Road closed

 Road partly closed

*Note that this information comes from Google Traffic.

Android



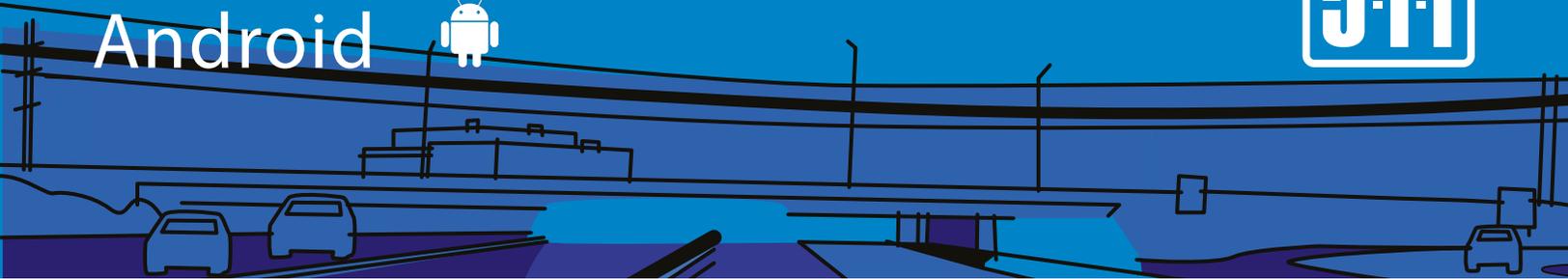
ROADWORK

-  Major Hindrance
-  Minor Hindrance
-  Municipal Hindrance

Québec 511 distributes information about [roadwork](#) under the responsibility of Transports Québec and of the municipalities of Montréal, Laval, Longueuil and Blainville.

OTHER

- | | | | |
|-------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------|--------------------------|
|  | Federal Bridges |  | Village-relais |
|  | Ferry |  | Roadside Weather Station |
|  | Border Crossing |  | Traffic Webcam |
|  | Bridge Closed |  | Photo Radar |
|  | Toll point |  | Trucks Prohibited |
|  | Park-and-Ride Lot |  | Weight Restriction |
|  | Commuter Train |  | Legal Load Limitation |
|  | Rest Area |  | Route Blanche |



> UPDATING INFORMATION

[Information concerning current events](#) on the road network and resulting in hindrances is updated whenever the situation is changing or the event is over.

If a road closing is necessary due to difficult road conditions, it will be announced in the [Current Warnings](#) section. The warning window will mention the date and time of the update.

[Information on winter road conditions](#) is updated inevitably once a day, between 3 a.m. and 6 a.m., from October 15 to April 15 inclusively, and at each change.

[Information on roadwork](#) is updated at each stage of the work and when it is completed.

[The traffic Webcam images](#) are updated every 2 to 4 minutes

The data captured in the information processing systems is accessible on Québec 511 within three minutes after capture.

